<u>Machine Edition Uninstall Procedure</u> (Applies to 6.50 and later installed on windows 7 hosts)

1. Perform a clean boot in Windows, refer to Microsoft article and follow instructions for windows 7:

https://support.microsoft.com/en-us/kb/929135

2. Backup all your projects and toolchest.

Default projects/toolchest locations listed below.

Backup the entire folders to a secure location such as local network share, USB storage device, windows desktop, etc. Copy and save these folders.

PME Version	Default project path	Default Toolchest path
8.60 to 9.00	C:\Users\Public\Documents\GE Intelligent Platforms\PME\SecurWORX\Local\FrameworX	C:\Users\Public\Documents\GE Intelligent Platforms\PME\Toolchest
6.50 to 8.50	C:\Program Files (x86)\Proficy\Proficy Machine Edition\SecurWORX\local\FrameworX	C:\Program Files (x86)\Proficy\Proficy Machine Edition\Toolchest

3. See footnote ¹. Go to Control Panel\Programs\Programs and Features and then on left side select 'view installed updates'. Then type "GE" to filter to GE products.

You may then see 8.60 or 9.00 sims such as the example here:

G	💭 🗕 🚰 « Programs 🕨 Pr	ograms and Features 🔸 Installed Updates	• +•	ge		×
Control Panel Home Uninstall a program Turn Windows features on or		Uninstall an update To uninstall an update, select it from the list and then click Uninstall or Change.				
Ĭ	off	Organize 🔻			•== •==	- 0
		Name	Pr	ogram	Version	
		Proficy Machine Edition (3)				
		Proficy Machine Edition 8.60 SIM 5	Pr	oficy Machine Edi	8.60.0.6790	
		Proficy Machine Edition 8.60 SIM 3	Pr	oficy Machine Edi	8.60.0.6790	
		Proficy Machine Edition 8.60 SIM1	Pr	oficy Machine Edi	8.60.0.6790	

If you already have 8.60 sim12 (or later) or 9.00 sim3 (or later) installed, skip to step 5.

¹ Applicable to only 8.60 and later users. If you are not uninstalling 8.6 or later, skip this step.

² Install 9.00 sim 3 only if you have never installed 8.60 on the machine and your removing 9.00 sim2 or sim1.

If you see Sims in the history, download and install 8.60 sim12 (or 9.0 sim3). These new Sims are designed to cleanly remove prior Sims.

DO NOT right click and manually uninstall each sim in the control panel.

Go here to download 8.60 sim12 or 9.00 sim3:

PME 8.60 sim12

See footnote² PME 9.00 sim3

- 4. Reboot the machine.
- Now uninstall Machine Edition. Go to Control Panel\Programs\Programs and Features. To show only GE products, type in GE in search box, then sort Publisher column with arrow up. Right click and uninstall 'Proficy Machine Edition' first. Then uninstall all other Machine Edition components as outlined in red.

😋 🕞 🗢 🛃 🕨 Control Panel 🕨	Programs Programs and Features 	✓ ✓
Control Panel Home View installed updates	Uninstall or change a program To uninstall a program, select it from the list and	then click Uninstall, Change, or Repair.
Turn Windows features on or off	Organize 🔻	
	Name	Publisher
	 Egd Cfg Client Library - V03.01.00C GE Intelligent Platforms Update Notification Proficy Alarm Viewer Proficy Common Licensing Proficy EGD Proficy Event Logger Proficy License Server Proficy Machine Edition Proficy View Integrated OPC Driver 5 	GE Energy GE Intelligent Platforms GE Intelligent Platforms Inc. GE Intelligent Platforms, Inc. GE Intelligent Platforms GE Intelligent Platforms GE Intelligent Platforms GE Intelligent Platforms GE Intelligent Platforms

Note: Proficy Common licensing/License server will NOT be removed.

- 6. Reboot the machine.
- 7. Go to the \Proficy folder and delete the following folders in red on next page:
 - 64 bit users: C:\Program Files (x86)\Proficy
 - 32 bit users: C:\Program Files\Proficy

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² Install 9.00 sim 3 only if you have never installed 8.60 on the machine and your removing 9.00 sim2 or sim1.

😋 🌍 🗢 📙 🕨 Computer 🕨 Local Disk (C:) 🕨 Program Files (x86) 🕨 Proficy 🕨				
Organize 🔻 Include in library	✓ Share with ▼ Burn New folder			
🔺 🔆 Favorites	Name	Date modified	Туре	
🔤 Box Sync	🕛 GEIPUpdaterInstaller	11/24/2015 2:55 PM	File folder	
📃 Desktop	퉬 Proficy Alarm Viewer 2.0	2/11/2016 6:18 AM	File folder	
鷆 Downloads	闄 Proficy Common	11/24/2015 2:57 PM	File folder	
🗐 Recent Places	퉬 Proficy License Server	1/29/2016 2:37 PM	File folder	
	🔡 Proficy Machine Edition	2/20/2016 7:28 PM	File folder	
🔺 🔜 Desktop	Proficy Process Systems	2/11/2016 6:24 AM	File folder	
🔺 🥽 Libraries	🅌 Proficy View Integrated OPC Driver 5	2/11/2016 12:35 PM	File folder	
🖻 📑 Documents	퉬 ProficyDoc	2/11/2016 6:18 AM	File folder	
🖻 🎝 Music				

8. See footnote ¹. Delete the \GE Intelligent Platforms folder under the following path.

C:\Users\Public\Documents

- 9. Reboot the machine.
- 10. Windows registry cleanup.

Open registry editor from Windows start > search > type in 'regedit' and choose regedit.exe <enter>.

See more results		
regedit	×	Shut down 🕨
👩 🙆 📀		

a. Locate the following keys and right click on Taylor key and choose delete.

(64 bit users)

HKEY_CURRENT_USER\Software\Taylor HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\Taylor

(32 bit users)

HKEY_CURRENT_USER\Software\Taylor HKEY_LOCAL_MACHINE\SOFTWARE\Taylor

b. See footnote ¹

Right click delete all Keys that contain **"Proficy Machine Edition # SIM #" and** the **"Proficy View Integrated OPC Driver"** key.

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(64 bit users)

HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\GE Intelligent Platforms

(32 bit users)

HKEY_LOCAL_MACHINE\SOFTWARE\GE Intelligent Platforms

Example screenshot below (64 bit user on left and 32 bit on the right).

Delete all keys shown inside the red border:



- 11. Exit and close the windows registry.
- 12. Empty windows recycle bin and then reboot the machine again.
- 13. Reinstall Machine Edition and latest available SIM for the major release you are installing.
- 14. Go back into msconfig.exe and reset PC to start normally after clean boot troubleshooting.

You must perform this step otherwise the PC will always boot up with limited services clean boot mode and 3rd party applications will not run correctly.

- Click Start, type msconfig.exe in the Start Search box, and then press Enter. Note If you are prompted for an administrator password or for confirmation, you should type the password or click Continue.
- b. On the General tab, click the Normal Startup option, and then click OK.
- c. When you are prompted to restart the computer, click **Restart**.
- 15. Go back to step 2 and restore your projects and toolchest. Copy the folders that you saved to a secure location and paste them back into the same original paths.
- 16. Procedure is now complete and you can start using Machine Edition.

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